



LAKE LIVINGSTON WATER SUPPLY CORPORATION

P.O. BOX. 1149

LIVINGSTON, TX 77351

936-327-3107 OR 800-774-9283

NOTICE: Incomplete or inaccurate information may cause delays in receiving service.

Date of application: \_\_\_\_\_

Name of applicant: \_\_\_\_\_

Co-Applicant: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

RENTAL PROPERTY REQUIRES RENTAL/ LEASE AGREEMENT OR PROOF OF OWNERSHIP.

Have you ever had water service with LLWS before?  Yes  No If Yes, account name? \_\_\_\_\_  
Has there been water at this location before?  Yes  No If Yes, account name? \_\_\_\_\_

MUST BE COMPLETED TO ENSURE WATER INSTALLATION

<b>Applicant's Employer:</b>	<b>Co-Applicant's Employer</b>
<b>Social Security #</b>	<b>Social Security #</b>
<b>Driver License#</b>	<b>Driver License #</b>
<b>Date of Birth:</b>	<b>Date of Birth:</b>
<b>Home/Cell phone#</b>	<b>Home/Cell phone #</b>

The following information is requested by the Federal Government in order to monitor compliance with Federal laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it we are required to note the race/national origin of the individual applicants on the basis of visual observation or surname.

<input type="checkbox"/> White, not of Hispanic Origin	<input type="checkbox"/> Black, not of Hispanic Origin	<input type="checkbox"/> American Indian or Alaskan Native	<input type="checkbox"/> Hispanic	<input type="checkbox"/> Asian or Pacific Islander
<input type="checkbox"/> Other (specify) _____	<input type="checkbox"/> Male	<input type="checkbox"/> Female		

Subdivision: \_\_\_\_\_ Sec \_\_\_\_\_ Blk \_\_\_\_\_ Lot \_\_\_\_\_

Physical address: \_\_\_\_\_

Intersecting street/description of house: \_\_\_\_\_

Applicant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Co-applicant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

For billing purposes only

<input type="checkbox"/> \$300 Deposit (refundable back to account balance)	<input type="checkbox"/> \$425 Short Tap (non-refundable)
<input type="checkbox"/> \$100 Membership fee (refundable)	<input type="checkbox"/> \$700 Equity Buy In (non-refundable)
<input type="checkbox"/> \$100 Re-tap fee (non-refundable)	<input type="checkbox"/> Line extension \$3.50/foot (may vary per tap & location)
<input type="checkbox"/> \$50 Reconnect fee (non-refundable)	<input type="checkbox"/> Road Bore Long Tap \$1200-\$2000 (may vary per tap & location)
<input type="checkbox"/> \$50 Disconnect non-pay (non-refundable)	<b>FOR OFFICE USE: CONSTRUCTION FEE</b>
<input type="checkbox"/> Waive Deposit per Letter of Credit	<b>COST \$</b>
<input type="checkbox"/> Outstanding Balance	<b>COMMENTS:</b>

TOTAL AMOUNT DUE: \$ \_\_\_\_\_

Customer Account# \_\_\_\_\_

COPY OF PHOTO ID REQUIRED

Customer Service Rep: \_\_\_\_\_

## WELCOME TO LAKE LIVINGSTON WATER SUPPLY CORPORATION

As a new customer, you may find the following information helpful in understanding your water bill.

We bill on the 28<sup>th</sup> of each month. The basic rate for residential service is \$51.75. For 0 to 1000 gallons is \$4.20 per thousand, 1001 to 4000 is \$7.35 per thousand, 4001 to 7000 is \$9.45 per thousand, and for 7001 and up, which is rounded to the nearest thousand, is \$11.55 per thousand. Commercial base rate will depend on meter size. Your first bill will be prorated for the number of days you have the service.

Checks received for payments which are returned unpaid, will result in a \$35.00. If the check is returned a second time, an additional \$35.00 return check fee will be applied to your account and water service will be immediately terminated.

To avoid a late penalty charge of \$5.00 or 10%, whichever is greater, your payment must be received in our office by the due date on your bill, which is the 16<sup>th</sup> of each month. Services may be terminated if your payment is not received within 26 days of the billing date. If service is disconnected there will be a \$50.00 reconnect fee, \$300.00 deposit, \$50.00 non-pay disconnect fee and a \$100.00 membership fee if one is not on the account plus the amount of the bill.

If you should have a question regarding usage charged to you and wish to read your meter for comparison, the meter is read from left to right and we bill to the nearest thousand. If you should find an error or have a question please call.

**For a re-tap it will take twenty-four (24) working hours before the service will be turned on. On new taps it may take up to ten (10) working days for completion.**

### Lake Livingston Water Supply Service Agreement

- I. **Purpose:** LLWSC is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agree is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions in order ensure the public health and welfare. Each customer must sign this agreement before LLWSC will initiate service. In addition, which service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. **Plumbing Restrictions:** The following undesirable plumbing practices are prohibited:
  - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate back flow prevention device.
  - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or reduced pressure zone back flow prevention device.
  - C. No connection which allows water to be returned to the public drinking water supply is permitted.
  - D. No pipe or pipe fitting which contains more than .25% Lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
  - E. No solder of flux which contains more than 0.2% Lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **Service Agreement:** The following are the terms of the service agreement between LLWSC and the customer.
  - A. The water system will maintain a copy of this agreement as long as the customer and/or the premises is connected to the water system.

- B. The customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices.
- C. The customer shall immediately correct any undesirable plumbing practice on their premises.
- D. The water system shall notify the customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- E. The customer shall, at his expense, properly install test and maintain any back flow prevention device required by the water system. Copies of all testing and maintenance records shall be provided to the water system.
- F. In the event of the total water supply is insufficient to meet all the members or in the event there is a shortage of water, the Corporation may initiate the Emergency Rationing Program as specified in the Corporations' Tariff. By execution of this agreement, the applicant hereby shall comply with the terms of said program.
- G. By execution hereof, the applicant shall hold the Corporation harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other member/users of the Corporation, normal failures of the system or the other events beyond the Corporation's control.

**CUSTOMER RESPONSIBILITY:** The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers will not be allowed to use the utility's cutoff valve on the utility's side of the meter. Existing customers may install cutoff valves on their side of the meter and are encouraged to do so. All new customers may be required to install and maintain a cutoff valve on their side of the meter.

No direct connection between a public water supply system and any potential source of contamination or between a public meter supply system and a private water source (ex. Private well) will be allowed. A customer shall not connect, or allow any other person or party to connect, onto any water lines on his premises.

**ACCESS TO CUSTOMER'S PREMISES:** The utility will have the right of access to the customer's premises at all reasonable times for the purpose of installing, testing, inspection or repairing water mains or other equipment used in connection with its provision of water service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of the utility system including inspecting the customer's plumbing for code, plumbing or tariff violations. The customer shall allow the utility and its personnel access to the customer's property to conduct any water quality tests or inspections required by law. Unless necessary to respond to equipment failure, leak or other condition creating an immediate threat to public health and safety or the continues provision of adequate utility service to others, such entry upon the customer's property shall be during normal business hours and the utility personnel will attempt to notify the customer that they will be working on the customer's property. The customer may require any utility representative, employee, contractor, or agent seeking to make such entry identify themselves, their affiliation with the utility and the purpose of their entry.

All customers or service applicants shall provide access to meters and utility cutoff valves at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

**EASEMENT REQUIREMENT:** Where recorded public utility easements on service applicant's property do not exist or public road right-of-way easements are not available to access the applicant's property, the utility may require the applicant to provide it with a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant. Such easement(s) shall not be used for the construction of production, storage, transmission or pressure facilities unless they are needed for adequate service to that applicant.

- IV. **Equity Buy-In fee:** In addition to the membership fee, each applicant shall be required to achieve parity with existing members by contributing capital in an amount projected to defray the cost of upgrading

system facilities to meet growth demands created by adding customers.

This fee shall be assessed immediately prior to providing or reserving service on a per service unit basis for each tap/lot and shall be assigned and restricted to the tap/lot for which service was originally requested.

- V. **Enforcement:** If the customer fails to comply with the terms of the service agreement, the water system shall, at its option, either terminate service, properly install, test and maintain an appropriate back flow prevention device at the service connection. Any expenses associate with the enforcement of this agreement shall be billed to the customer.

**If you have any questions or need more information you can call us at:**

**1-800-774-9283**

**1-936-327-3107**

**For service calls you can call 24 hours a day.**

**Lake Livingston Water Supply Corporation**

**Customer Service Department**

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**Customer Service Representative**

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**Customer Signature**

**YOU CAN NOW REQUEST THAT PERSONAL INFORMATION CONTAINED IN OUR UTILITY RECORDS NOT BE RELEASED TO UNAUTHORIZED PERSONS**

The Texas legislature recently enacted a bill, effective September 1, 1993, allowing publicly owned utilities to give their customers the option to make their address, telephone number and social security number confidential.

**IS THERE A CHARGE FOR THIS SERVICE? NO**

**HOW CAN YOU REQUEST THIS?**

Complete the form at the bottom of this page and return it to:  
LAKE LIVINGSTON WATER SUPPLY CORPORATION  
PO BOX 1149  
LIVINGSTON, TX 77351

Your response is not necessary if you do not want this service.

**WE MUST STILL PROVIDE THIS INFORMATION UNDER THE LAW TO CERTAIN PERSONS.**

We must still provide the information to (1) an official or employee of the state or a political subdivision of the state or federal government acting in an official capacity; (2) a contractor or subcontractor approved by and providing services to the utility or to the state, political subdivision of the state, the federal government or an agency of the state or federal government; (3) a person for whom the customer has contractually waived confidentiality for personal information.

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**DETACH AND RETURN THIS SECTION**

Yes, I want you to make my personal information (address, telephone number and social security number) confidential.

\_\_\_\_\_  
**Name of Account Holder**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Address**

\_\_\_\_\_  
**Area Code/Telephone Number**

\_\_\_\_\_  
**City, State, Zip Code**

\_\_\_\_\_  
**Signature**